**Cody Impson**

**Top Secret/SCI - Clearance**

*Willing to relocate*

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| --- | --- |
| A picture containing clock, drawing  Description automatically generated https://www.linkedin.com/in/codyimpson/ |  |
| A picture containing drawing  Description automatically generated cody.impson@outlook.com | 515.423.0317 |

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| **Summary:** 12+ years mentoring and developing individuals in the military, through cross functional leadership in classified work environments as a Program Operations Manager. I am now currently gaining the information technology skillset through the Microsoft Software and Systems Academy. As an experienced leader, strategist, and professional with a demonstrated history of translating vision into action and delivering tangible results in time-compressed environments, I am now looking to combine my military experience with my new technical skills. | |
| **PROJECTS** | |
| **GitHub** |  |
| * Developing an HTML solution for an organizational website to assist individuals in creating resumes and LinkedIn profiles in search of careers through GitHub’s on demand learning platforms. * Creating multifunctional solutions for final products allowing recruiters & job posters to search for candidates verses the traditional job hunt. | |
| **MSSA Project** |  |
| * Constructing Plan evolving around Jedi contract integrating specialized ground forces into technology warfare role | |
| **Codecademy** |  |
| * Attaining knowledge through completion of HTML interactive projects. |  |
| **EDUCATION & CERTIFICATIONS** | |
| **Embry-Riddle Aeronautical University**  Bachelors of Science in Technical Management-MSSA | Server and Cloud Administration Currently Enrolled – 2024 |
| **Syracuse University**  Non-Degree, General Studies | Project Management  Jul 2020 – Sep 2020 |
| * Project Management Professional (PMP) Syracuse Certificate * Project Management Professional (Oct 2020) PMI Certificate | [Syracuse PMP Certificate](https://www.linkedin.com/in/codyimpson/detail/treasury/education:678066425/?entityUrn=urn%3Ali%3Afsd_profileTreasuryMedia%3A(ACoAAC0SQDoBWc9fq6zgMuGzbcuJ49MvGDi8Fhk%2C1600292489521)&section=education%3A678066425&treasuryCount=1) |
| **Microsoft Learning**  Technical Certifications: | Information and Technology  2020 |
| * MTA 98 - 366 * Azure 104 (Oct 2020) * Azure 900 (Oct 2020) | [MTA 98-366 Certificate](https://www.linkedin.com/in/codyimpson/detail/overlay-view/urn:li:fsd_profileTreasuryMedia:(ACoAAC0SQDoBWc9fq6zgMuGzbcuJ49MvGDi8Fhk,1600971753286)/) |
| **TECHNICAL EXPERIENCE** | |
| **Microsoft Software & Systems Academy**  Azure Cloud & Server | **California | Aug 2020 – Dec 2020** |
| * Using PowerShell, created runbooks to complete multiple projects deploying containers, virtual machines, network configurations and IAM policies using Windows Server 2016 and Azure. | |
| **Director** | **Oceanside, CA. | Mar 2019 – Aug 2020** |
| * Directed and ensured functionality and safety of operations in a mobile datacenter facility by coaching, reviewing and approving data IT technicians and engineers’ efforts on training and exercise employment planning in compliance with company policies * Saved 5+ production hours of document development and reporting by developing and mentoring colleagues in technical equipment applications: Adobe, Microsoft Office suite, and Windows PCs * Simplified staff management and promulgated standard operating procedure guidelines organizationally via SharePoint by preparing and reviewing recommendations, when onboarding teams. | |
| **Master Instructor** | **Oceanside, CA. | Mar 2016 – Mar 2019** |
| * Constructed, maintained and analyzed a version of a Computerized Maintenance Management System (CMMS) through Microsoft Excel and Word improving mentoring and tracking process by 15+ hours weekly and saved 3+ hours of daily productivity | |
| **Program Operations Manager** | **Oceanside, CA. | Feb 2011 – Mar 2016** |
| * Tracked $1M+ of classified electronical equipment and weapons with zero losses over 10+ international continents via air, land, and sea cargo transportation systems with MS and Word Documents * Attained technical accuracy of datacenter over 10+ international continents through development and mentorship of 14 technicians and engineers working interim operations with 6+ agencies including foreign military officials | |
| **Supervisor** | **Okinawa, Japan | Jan 2008 – Feb 2011** |
| * Maintained $1M+ of classified electronics, weapons, and gear through 3 deployments to 10+ countries via sea cargo transportation systems utilizing Microsoft Excel charts | |
| **Continental Airlines Ticket Sales Representative** | **Lubbock, TX | Oct 2005 – Jan 2008** |
| * Prevented any delayed flights through airport gate staff by checking boarding passes, upgrading seats and reissuing tickets when a flight was overbooked or cancelled * Developed a work rotation that overlapped 8-hour shifts solving employee funding problem of agents working overtime utilizing Microsoft suite | |
| **LEADERSHIP EXPERIENCE** | |
| **Director** | **Oceanside, CA. | Mar 2019 – Aug 2020** |
| * Reduced mishaps to zero and conducted post incident and root cause analysis reviews for 12+ training events through a 5 step Operational Risk Management process and communicated lessons learned * Drove & achieved Deployment Readiness to 100% within a year ahead to comply with readiness and deployment demands by analyzing gaps in capabilities and executing over 1K hours of mentorship, development and evaluation of 18+ colleagues and leading tactics techniques and procedures development | |
| **Master Instructor** | **San Clemente, CA | Mar 2016 – Mar 2019** |
| * Improved understanding of training through mentorship and ability to communicate effectively by efficiently hiring, and managing personnel on campus, by establishing 5+ hours of weekly individual face to face coaching cross functional leadership team and students * Negotiated use of critical external training facilities via the Navy Seals providing 5+ extra hours of training weekly improving success rates by 10+ students monthly | |
| **Program Operations Manager** | **Oceanside, CA. | Feb 2011 – Mar 2016** |
| * Oversaw and managed implementation of $200K of satellite relay and HF/VHF communications assets within mobile communication environments maintaining 100% accountability * Researched logistical deployment requirements, identified shortfalls and conducted cost and comparison charts to save money while acquiring $200K+ of products | |
| **Supervisor** | **Okinawa, Japan | Jan 2008 – Feb 2011** |
| * Forecasted required readiness and deployment demands 1+ year ahead and executed customer relations with external agencies to acquire training opportunities drafting and monitoring 5+ training packages to yield 100% readiness of staff | |
| **PROFESSIONAL DEVELOPMENT** | |
| * Analytical Solutions Effective Communications Course * U.S. Marine Basic Reconnaissance Course Advance Training Battalion **(Graduated in top 10%)** * U.S. Marine Staff Resident Career Course**(Graduated in top 10% / Nominated as class top Marine)** * U.S. Marine Basic Instructor Course **(Graduated in top 10%)** | |
| **VOLUNTEERISM & ADDITIONAL INFO** | |
| • Awarded “Nice guy” award for outstanding volunteer service through Girl Scouts of America  • Volunteered 5000+ hours while serving in the Marine Corps  • Awarded Humanitarian Aid Award for volunteering with disaster relief in Japan  • Awarded Force Recon Team Leader of the year award for Superior leadership (1 Marine selected a year)  • Volunteered for low income families refurbishing computers at the Computers for Kids foundation in San Diego | |